

Mac 911

What to do when something's not working

1. **Reboot your computer.**

2. **No, seriously—reboot.**

3. **Update your software...**

...using Software Update (Apple only), built-in updater, AppFresh (third-party), or just check the creator's website.

4. **Delete the plist file...**

...if a program is acting up. You may also need to delete the Application Support files.

5. **Did you reboot?**

6. **Clear the cache.**

7. **Make sure you have enough free space on your hard disk.**

8. **Don't forget to reboot!**

9. **Make sure you don't have a whole lot of files on your Desktop.**

10. **Repair Permissions.**

11. **Try rebooting.**

12. **Verify the disk.**

If necessary, boot from your Install disc and repair the disk.

13. **Reset the Parameter RAM (PRAM).**

14. **Reset the System Management Controller (SMC).**

<http://support.apple.com/kb/HT3964>

15. **You did try rebooting first, right?**

